

Customer Service Training!

When: TBD

Time: 9AM-12PM

Where: Fergus, Ont



Learn:

- Introduction to Customer Service.
- Dealing with Difficult customers.
- Helping Customers with barriers.
- Different POS Systems and payment systems.
- How to care for yourself after a tough day.
- How to deal with stress in a busy work environment.

Register for this FREE program:

Email: literacy@thewclc.ca

Phone: 519-848-3462

***Must be 19yrs to 64yrs old



**EMPLOYMENT
ONTARIO**